

# Microbiology Research Associates, Inc.

## Quality Policy

At Microbiology Research Associates, Inc., our goal is to provide our customers with the highest level of quality microbiological testing services possible. We know that the quality of our work gains the trust of our customers. We also know that our reputation is on the line with every test we perform. That reputation will shine through as we continue to meet our high standards of quality.

At Microbiology Research Associates, Inc., our commitment to quality means:

1. That our microbiological testing is compliant, and we will deliver results to our customers quickly.
2. Perform our company's processes in the spirit of continuous improvement in everything we do.
3. Strive for zero testing errors and maintain our competitive edge.
4. Engage the commitment of our employees at all levels to build the company's culture.